

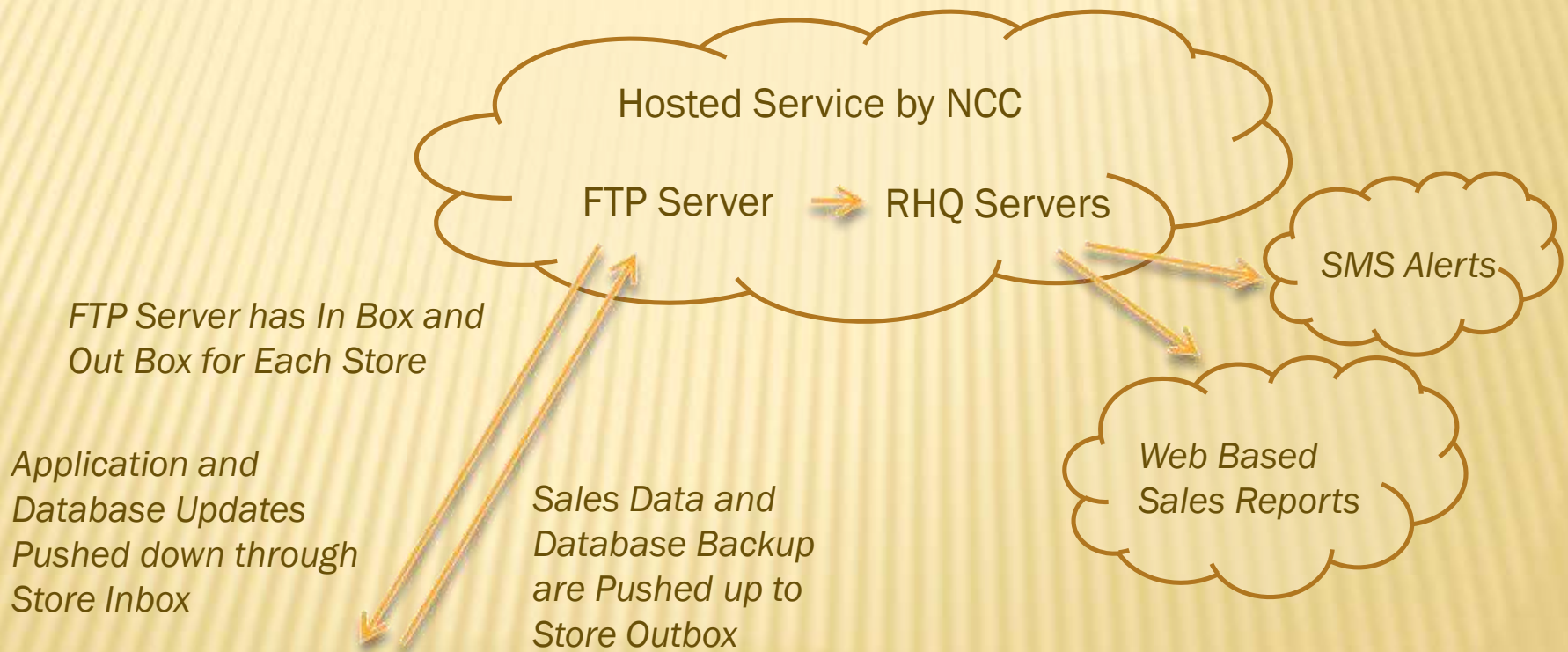


Donovan Sales Presents

**RHQ CLOUD BASED BACK OFFICE SOFTWARE
BLEEP**

RHQ

RHQ is a cloud based business information web portal that consolidates data from all stores within an organization. Data is archived in a Microsoft SQL® database. Reports are available through a through a web browser.



RHQ

- ✘ FTP Server Based
- ✘ Stores Push Data Automatically
 - ✘ Always at EOD Reset
 - ✘ Intermittently (up to 99 Times per day)
- ✘ Offsite Backup of POS Database
 - ✘ Remote Database Management with PC Tools
- ✘ Single or Multi-Store Web Based Reports
- ✘ SMS Alerts
- ✘ Timekeeping Edit through Web Portal

RHQ

- ✘ Branded Web Portal
- ✘ Unique Login/Passwords
- ✘ Comprehensive Sales Reporting
 - ✘ Sales
 - ✘ Labor
 - ✘ Inventory
 - ✘ Customer (Charge/Totals)
- ✘ Save Reports Locally (PDF, XLS, WORD)



RHQ

- ✘ SMS Text Alerts
- ✘ Sales Summary
 - ✘ Each Business Day
 - ✘ How Many Stores Reported
 - ✘ Total Sales
 - ✘ Total Guests
 - ✘ Total Labor Hours and Cost
- ✘ Service Alert
 - ✘ Each Business Day
 - ✘ Stores that Didn't Push



RHQ

- ✘ Above-Store/Single Store or Multi-Store
- ✘ Near Time Communications to POS
- ✘ Enhanced POS Reporting
- ✘ Archived POS Reporting
- ✘ Export Reports to Common Formats
- ✘ Full Programming Support
 - + Through PCTools App
- ✘ POS Labor and Inventory Reporting
- ✘ Labor Editing

RHQ

- ✘ Hosted NCC Solution
- ✘ “Hybrid” Cloud System
 - ✘ No Dependencies
 - ✘ All Data Stored Locally and in Cloud
- ✘ Low Annual or Monthly Fee
- ✘ Reseller Residuals

RHQ - SETUP

- ✘ Submit Paperwork to NCC
 - ✘ Company Profile
 - ✘ Service Agreement
 - ✘ Payment Information
- ✘ DSL Provides FTP Setup Information
- ✘ Program for FTP
- ✘ Hit Test
- ✘ The Rest is Taken Care Of ...

RHQ – WHAT'S NEW?

- ✘ New POS Export Function
 - ✘ Changes export format
 - ✘ Eliminates need for Macro

The screenshot displays the 'Schedule Setup' window in the RHQ software. The window has a toolbar at the top with buttons for Back, Jump, Select, Prev, Next, Delete, Cut, Copy, and Paste. On the left, there is a list of tasks with checkboxes, and the first task, '[01] Auto Sales Push', is selected. Below the list is a 'Show All' button with a checked checkbox. The main area of the window shows the configuration for the selected task:

Schedule Setup		
1	Desc	Auto Sales Push
2	Disabled	No
3	Background Task	Yes
4	Terminal	Station 1
5	Task	[321] FTP Sales X1
6	Start Time	11:00am 4/11/2014
7	Schedule	Daily
8	Last Run Time	
9	Next Run Time	11:00am 4/11/2014

RHQ – WHAT’S NEW?

- ✘ “Store 0”
 - ✘ Using PC Tools
 - ✘ Send Program Changes to All Stores in Chain
- ✘ Deeper Reporting Levels
 - ✘ Management Level
 - ✘ Group
 - ✘ Store
 - ✘ Terminal
 - ✘ Revenue Center
 - ✘ Employee

RHQ – WHAT'S NEW?

- ✘ Quick Books Export

RHQ – WHAT'S NEW?

- ✘ Check Viewer
- ✘ Similar Interface to PCWS

ReflectionPOS Headquarters

Home Reports Tools >

Open: 7/02/13 11:35am Close: 7/02/13 11:35am

Date: 07/02/2013 Store: [0002] Store 2 Items Per Page: 10

Logout
Change Password

Check 10004

MANAGER: Homero Guests 0
TUE 7/02/13 11:35am

Check	Order	Table	Guest	Meals	Order Type	Employee	Terminal	Open	Close	Taxable	Non Taxable	Discount	Media Sold	Cash Tips	Charge
10001	0		0	0	Counter	Fernando Vasquez	Station 1	10:59 AM	10:59 AM	9.98	0.00	0.00	0.00	0.00	
10002	0		0	0	Counter	Homero Rocha	Station 1	11:12 AM	11:12 AM	15.97	0.00	0.00	0.00	0.00	
10003	0		0	0	Counter	Homero Rocha	Station 1	11:24 AM	11:24 AM	4.99	0.00	0.00	0.00	0.00	
10004	0		0	0	Counter	Homero Rocha	Station 1	11:35 AM	11:35 AM	7.99	0.00	0.00	0.00	0.00	
10005	0		0	0	Counter	Homero Rocha	Station 1	11:52 AM	11:53 AM	13.23	0.00	0.00	0.00	0.00	
10006	0		0	0	Counter	Homero Rocha	Station 1	11:53 AM	11:54 AM	4.99	0.00	0.00	0.00	0.00	
10007	0		0	0	Counter	Homero Rocha	Station 1	12:11 PM	12:11 PM	4.99	0.00	0.00	0.00	0.00	
10008	0		0	0	Counter	Homero Rocha	Station 1	12:18 PM	12:18 PM	4.99	0.00	0.00	0.00	0.00	
10009	0		0	0	Counter	Homero Rocha	Station 1	12:19 PM	12:19 PM	0.99	0.00	0.00	0.00	0.00	
10010	10001		0	0	Call In	Homero Rocha	Station 1	12:35 PM	12:44 PM	9.98	0.00	0.00	0.00	0.00	

1 Patrona 7.99

Sub/Ttl 7.99
Tax .66

Total 8.65

5.00 5.00
5.00 5.00
Change 1.35

1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | ... | >>



RHQ – WHAT'S NEXT?

- ✘ Adding Filters to Select Checks to View

The screenshot displays a web application interface for viewing checks. The browser address bar shows the URL: <http://localhost:50116/ViewCheckDetails.aspx>. The page title is "Check View".

Navigation tabs include "Home", "Reports", and "Tools". The user is logged in, with a "Change Password" link.

Summary information for "Check 10001" is shown on the left:

BCC: BCC	00000000
MO: 1/01/00	000000
4 Sp Elets	18.36
Sub/TTL	18.36
Tax	1.46
Total	21.61
CASH	22.00
Change	0.39

The main data table lists individual checks with the following columns: Check, Order, Table, CASH, Pvoid, Order Type, Employee, Terminal, Open, Close, Taxable, Non Taxable, Discount, Media Sold, Cash Tip, Change Tip, Sales Tax, Chmod, Training, and Wvoid.

Check	Order	Table	CASH	Pvoid	Order Type	Employee	Terminal	Open	Close	Taxable	Non Taxable	Discount	Media Sold	Cash Tip	Change Tip	Sales Tax	Chmod	Training	Wvoid
30001	0	0	0	0	Counter	NCC Dealer	Station 1	12:42 PM	12:46 PM	10.86	0.00	0.00	0.00	0.00	0.00	1.42	Yes	No	0
30002	0	0	0	0	Counter	NCC Dealer	Station 1	12:51 PM	12:53 PM	7.99	0.00	0.00	0.00	0.00	0.00	0.66	Yes	No	0
30003	0	0	0	0	Counter	NCC Dealer	Station 1	12:58 PM	12:59 PM	26.96	0.00	0.00	0.00	0.00	0.00	2.28	Yes	No	0
30004	0	0	0	0	Counter	NCC Dealer	Station 1	01:00 PM	01:08 PM	6.57	0.00	0.00	0.00	0.00	0.00	0.54	Yes	No	0
30005	0	0	0	0	Counter	NCC Dealer	Station 1	01:03 PM	01:02 PM	14.38	0.00	0.00	0.00	0.00	0.00	1.24	Yes	No	0
30006	0	0	0	0	Counter	NCC Dealer	Station 1	01:15 PM	01:18 PM	9.88	0.00	0.00	0.00	0.00	0.00	0.62	Yes	No	0
30007	0	0	0	0	Counter	NCC Dealer	Station 1	01:17 PM	01:17 PM	7.99	0.00	0.00	0.00	0.00	0.00	0.66	Yes	No	0
30008	0	0	0	0	Counter	NCC Dealer	Station 1	01:20 PM	01:29 PM	15.52	0.00	0.53	0.00	0.00	0.00	1.24	Yes	No	0
30009	0	0	0	0	Counter	NCC Dealer	Station 1	01:25 PM	01:24 PM	7.24	0.00	0.00	0.00	0.00	0.00	0.48	Yes	No	0
30010	0	0	0	0	Counter	NCC Dealer	Station 1	01:43 PM	01:41 PM	9.98	0.00	0.00	0.00	0.00	0.00	0.62	Yes	No	0

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RHQ – WHAT'S NEXT?

- ✘ Adding Programming Support
 - ✘ Directly through Web Portal

